# HARRISONVILLE TELEPHONE COMPANY

213 S. Main St. • P.O. Box 149 Waterloo, IL 62298-0149

> 618-939-9252 Fax 618-939-3399 htclhw@htc.net

LEE H. WHITCHER
VICE PRESIDENT OF REGULATORY COMPLIANCE

October 22, 2013

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12th Street, S.W. Washington, D.C. 20554 CONFIDENTIAL FINANCIAL INFORMATION – SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NOS. 10-90, 07-135, 05-337, 03-109, CC DOCKET NOS. 01-92, 96-45, GN DOCKET NO. 09-51, WT DOCKET NO. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION.

RF

WC Docket Nos. 10-90 and 11-42

Annual Report Pursuant to 47 C.F.R. §§ 54.313 and 54.422

Dear Ms. Dortch:

Harrisonville Telephone Company hereby files its FCC Form 481 - Carrier Annual Reporting Data Collection Form in compliance with 47 C.F.R. §§ 54.313 and Section 54.422 via the FCC Electronic Comment Filing System. Pursuant to the Protective Order released November 16, 2012 (FCC Record DA 12-1857), and in accordance with the Commission's confidentiality rules, we are filing a redacted version of the financial information required by §54.313(f)(2). Required confidential and redacted versions of Form 481 have been mailed to the Commission.

Please contact me if you have any questions.

Yours truly,

Ju H. Whitchu

Enc.

1	rm 481 - Carrier Annual Reporting Ollection Form		FCC Form 481 OMB Control No. 3060-05 July 2013	986/OMB Control N	o. 3060-0819
<010>	Study Area Code	41026			
<015>	Study Area Name	HARRISONVILLE TEL CO			
<020>	Program Year	2014	<del> </del>		
<030>	Contact Name: Person USAC should contact with questions about this data	Lee H. Whitcher			
<035>	Contact Telephone Number: Number of the person identified in data line <030>	618-939-9252			
<039>	Contact Email Address: Email of the person identified in data line <030>	htclhw@htc.net		<del></del>	
	· · · · · · · · · · · · · · · · · · ·			54.313	54.422
ANNUA	L REPORTING FOR ALL CARRIERS			Completion Required	Completion Required
				(check box whe	
<100>	Service Quality Improvement Reporting	(complete attached w	orksheet)	✓ ,	
<200>	Outage Reporting (voice)	(complete attached w	orksheet)	√	✓
<210>	< check box if n	o outages to report		•	
<300>	Unfulfilled Service Requests (voice)	G	[	<b>√</b>	
<310>	Detail on Attempts (voice)	(attach descriptive de	ocument)	^	11111
<320>	Unfulfilled Service Requests (broadband)			2	
<330>	Detail on Attempts (broadband)	(attach descriptive de	cument)	l ls	
<400>	Number of Complaints per 1,000 customers (voice)		[	✓	<b>/</b>
<410>	Fixed 0.0				
<420>	Mobile		1		****
<430>	Number of Complaints per 1,000 customers (broads	and)	Į	t,	11111
<440> <450>	Fixed Mobile				
4F00>	Carrier Countity Chandrada C Carrows and Danks obliga C	des Camantiames		/	
<500> <510>	Service Quality Standards & Consumer Protection Re	•	i li	<del></del>	<del></del>
<600>	34102611510 Functionality in Emergency Situations	(attached descriptive da (check to indicate certi	ì	7	<del></del>
<610>	34102611610	(attached descriptive do	ľ	7	7
<700>	Company Price Offerings (voice)	(complete attached wo	Ľ	<u> </u>	1888
	Company Price Offerings (broadband)	(complete attached wa	rksheet)		MILLER
<800>	Operating Companies and Affiliates	(complete attached wa	rksheet)	<b>√</b> [	
	Tribal Land Offerings (Y/N)?	(if yes, complete attached wa	rksheet)	<b>✓</b>	11111
<1000>	Voice Services Rate Comparability	(check to indicate certi	(ication)		11111
<1010>		(attach descriptive da	cument)	3	11111
	Terrestrial Backhaul (Y/N)?	(if not, check to indicate certi	1		MAN
<1110>		(complete attached wo	ľ	~~~~	73.777
<1200>	Terms and Condition for Lifeline Customers	(complete attached wo	rksheet)		<b>→</b>
	Price Cap Carriers, Proceed to Price Cap Additional I				
~2000	Including Rate-of-Return Carriers affiliated with Price		finakiani		11110
<2000> <2005>		(check to indicate certi (complete attached wa	iã		18 18 18 18 18 18 18 18 18 18 18 18 18 1
-2000		traniheta attacusa wa			E & 15 E 11
	Rate of Return Carriers, Proceed to ROR Additional	Documentation Worksheet			15. Ve 11. UE V-1
<3000>		(check to indicate certi	fication)		11111
<3005>		(complete attached wa	rksheet)	√ %	64111

	rvice Quality Improvement Reporting Hection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code 341026	
<015>	Study Area Name HARRISONVILL	TEL CO
<020>	Program Year 2014	
<030>	Contact Name - Person USAC should contact regarding this data Lee H	Whitcher
<035>	Contact Telephone Number - Number of person identified in data line <030> 618-	939-9252
<039>	Contact Email Address - Email Address of person identified in data line <030> https://doi.org/10.1009/phicestern.com/html/	lhw@atc.net
<110>	Has your company received its ETC certification from the FCC?	(yes / no ) • •
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no ) O
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your com CETC which only receives frozen support, your progress report is only required to address voice telephony service.	pany is a
	Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	Name of Attached Document (.pdf)
<113>	Maps detailing progress towards meeting plan targets	
<114>	Report how much universal service (USF) support was received	
<115>	How (USF) was used to improve service quality	
<116>	How (USF)was used to improve service coverage	
<117>	How (USF) was used to improve service capacity	
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	
		·

(200) Service Outage Reporting (Voice)		FCC Form 481
Data Collection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
	<u></u>	July 2013 .

<010>	Study Area Code	341026			
<015>	Study Area Name	HARRISONVILLE TEL CO			
<020>	Program Year	2014			
<030>	Contact Name - Person USAC should contact regarding this data	Lee H. Whitcher			
<035>	Contact Telephone Number - Number of person identified in data line	<030> 618-939-9252			
<039>	Contact Email Address - Email Address of person identified in data line <030> htclhw@htc.net				

<220>	<a></a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h>&gt;</h>
	NORS		_							Did This Outage	·0.	3,0
	Reference		Outage Start		Outage End	Number of		911 Facilities	Service Outage	Affect Multiple		
	Number	Date	Time	Date	Time	Customers Affected		Affected	Description (Check		Service Outage	Preventative
		<del></del> -					Customers	(Yes / No)	all that apply)	(Yes / No)	Resolution	Procedures
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	e Offerings including Voice Rate Data ection Form	:	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	341026	
<015>	Study Area Name	HARRISONVILLE TEL CO	
<020>	Program Year	2014	· · · · · · · · · · · · · · · · · · ·
<030>	Contact Name - Person USAC should contact regarding this da	ta Lee H. Whitcher	
<035>	Contact Telephone Number - Number of person identified in	data line <030> 618-939-9252	
<039>	Contact Email Address - Email Address of person identified in	data line <030> htclhw@htc.net	
<701>	Residential Local Service Charge Effective Date	1/1/2013	
<702>	Single State-wide Residential Local Service Charge		

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
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State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fee
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	_				State Exchange (ILEC) SAC (CETC) Rate Type Residential Local Service Rate	State Exchange (ILEC) SAC (CETC) Rate Type Service Rate State Subscriber Line Charge  See attached worksheet	State Exchange (ILEC) SAC (CETC) Rate Type Service Rate State Subscriber Line Charge State Universal Service Fee  See attached worksheet	<a1> <a2> <a3> <b1> <b2> <a> <b1> <a> <b1> <a> <a> <a> <b> <a> <a> <a> <a> <a> <a> <a> <a> <a> &lt;</a></a></a></a></a></a></a></a></a></b></a></a></a></b1></a></b1></a></b2></b1></a3></a2></a1>

(710) Broadband Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code		341026			
<015>	Study Area Name		HARRISONVILLE TEL CO	 		
<020>	Program Year		2014		-	
<030>	Contact Name - Person	USAC should contact regarding this data	Lee H. Whitcher			
<035>	Contact Telephone Num	ber - Number of person identified in data line	<030> 618-939-9252			
<039>	Contact Email Address -	Email Address of person identified in data line	<030> htclhw@htc.net	 	 	

<711>	<u> </u>	<a2></a2>	<b1></b1>	<b2></b2>	<c></c>	<d1></d1>	<d2></d2>	<d3></d3>	<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
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(800) Op	erating Companies		· · · · · · · · · · · · · · · · · · ·	<del></del>	FCC Form 481
Data Col	lection Form				OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code		341026		
<015>	Study Area Name		HARRISONVILLE TEL	co	
<020>	Program Year		2014		
<030>		USAC should contact regarding this data	Lee H. Whitcher		
<035>	Contact Telephone Nur	nber - Number of person identified in data line	<030> 618-939-9252		
<039>	Contact Email Address	- Email Address of person identified in data line	<030> htclhw@htc.net		
<810>	Reporting Carrier	Harrisonville Telephone Company			
<811>	Holding Company	HTC Holding Co.			
<812>	Operating Company	Harrisonville Telephone Company			
<813>		<a1></a1>		<a2></a2>	<a3></a3>
		Affiliates		SAC	Doing Business As Company or Brand Designation
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	bal Lands Reporting lection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	341026		
<015>	Study Area Name	HARRISONVILLE	TEL CO	
<020>	Program Year	2014		
<030>	Contact Name - Person USAC should contact regarding this data	Lee H. Whit	cher	
<035>	Contact Telephone Number - Number of person identified in data line	<030> 618-93	9-9252	
<039>	Contact Email Address - Email Address of person identified in data line	<030> htclh	Wintc.net	
<910>	Tribal Land(s) on which ETC Serves			
<920>	Tribal Government Engagement Obligation		Name of Attached Do	ocument (.pdf)
	If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:			
		Select (Yes,No, NA)		
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions;	11111		
<922>	Feasibility and sustainability planning;			
<923>				
<924>		<u> </u>		
<925>				
<926>	• • •			
<927>	Compliance with Environmental Review processes			
<927>	•	-		

(1100) No Terrestrial Backhaul Reporting Data Collection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	341026	
<015>	Study Area Name	HARRISONVILLE TEL CO	
<020>	Program Year	2014	
<030>	Contact Name - Person USAC should contact regarding this data	Lee H. Whitcher	
<035>	Contact Telephone Number - Number of person identified in data line <030>	618-939-9252	
<039>	Contact Email Address - Email Address of person identified in data line <030>	htclhw@htc.net	
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)		
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)		

09/24/2013 Page 8

Lifeline	rms and Condition for Lifeline Customers ection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code		341026	
<015>	Study Area Name		HARRISONVILLE TEL CO	
<020>	Program Year		2014	
<030>	Contact Name - Person USAC should contact regarding this data		Lee H. Whitcher	
<035>	Contact Telephone Number - Number of person identified in data li	ine <030	> 618-939-9252	
<039>	Contact Email Address - Email Address of person identified in data	line <030	> htclhw@htc.net	
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	-	341026i11210  Name of attached document (.pdf)	
<1220>	Link to Public Website	НТТР_		
	"Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:			
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	<b>✓</b>		
<1222>	Details on the number of minutes provided as part of the plan,	7	I	
<1223>	Additional charges for toll calls, and rates for each such plan.	<b>/</b>	·	

09/24/2013 Page 9

I	rice Cap Carrier Additional Documentation		FCC Form 481
Data Coll	lection Form	•	OMB Control No. 3060-0986/OMB Control No. 3060-0819
Including	Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers		July 2013
<010>	Study Area Code	341026	
<015>	Study Area Name	HARRISONVILLE TEL CO	
<020>	Program Year	2014	
<030>	Contact Name - Person USAC should contact regarding this data	Lee H. Whitcher	
<035>	Contact Telephone Number - Number of person identified in data line <030		
<039>	Contact Email Address - Email Address of person identified in data line <030	> htclhw@htc.net	
490 s = 3 2 2 2	en en la la companya de la companya		New York (No. 1) The Control of the
CHECK to	he boxes below to note compliance as a recipient of incremental Connect An		
	support as set forth in 47 CFR § 54.313(b),(c),(c	f),(e) the information reported on this form and in the documents attached	below is accurate.
	Incremental Connect America Phase I reporting		
<2010>			<b></b>
<2011>	3rd Year Certification (47 CFR § 54.313(b)(2))		
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a	}}	
<2012>		,,	
<2013>	, ,		
<2014>			
<2015>	. ,		
		·	
	Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))		
<2016>	Certification Support Used to Build Broadband		
<2016>			
	Connect America Phase II Reporting (47 CFR § 54.313(e))		
<2016> <2017> <2018>	Connect America Phase II Reporting (47 CFR § 54.313(e))  3rd year Broadband Service Certification		
<2017> <2018>	Connect America Phase II Reporting {47 CFR § 54.313{e}}  3rd year Broadband Service Certification  5th year Broadband Service Certification		
<2017> <2018> <2019>	Connect America Phase II Reporting {47 CFR § 54.313{e}}  3rd year Broadband Service Certification  5th year Broadband Service Certification Interim Progress Certification		
<2017> <2018>	Connect America Phase II Reporting {47 CFR § 54.313(e)}  3rd year Broadband Service Certification  5th year Broadband Service Certification Interim Progress Certification Please check the box to confirm that the attached PDF, on line 202	•	
<2017> <2018> <2019>	Connect America Phase II Reporting {47 CFR § 54.313(e)} 3rd year Broadband Service Certification 5th year Broadband Service Certification Interim Progress Certification Please check the box to confirm that the attached PDF, on line 202 contains the required information pursuant to § 54.313 (e)(3)(ii), as	a recipient	
<2017> <2018> <2019>	Connect America Phase II Reporting {47 CFR § 54.313(e)} 3rd year Broadband Service Certification 5th year Broadband Service Certification Interim Progress Certification Please check the box to confirm that the attached PDF, on line 202 contains the required information pursuant to § 54.313 (e)(3)(ii), as of CAF Phase II support shall provide the number, names, and addressed	a recipient esses of	
<2017> <2018> <2019>	Connect America Phase II Reporting {47 CFR § 54.313(e)} 3rd year Broadband Service Certification 5th year Broadband Service Certification Interim Progress Certification Please check the box to confirm that the attached PDF, on line 202 contains the required information pursuant to § 54.313 (e)(3)(ii), as	a recipient esses of	

(3000) Ra	te Of Return Carrier Additional Documentation	•	FCC Form 481
Data Coll	ection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
		·	July 2013
			<del></del> -
<010>	Study Area Code 341026		<u> </u>
<015>		VILLE TEL CO	
<020>	Program Year 2014		
<030>		e H. Whitcher	
<035>	Contact Telephone Number - Number of person identified in data line <030>	618-939-9252	<del></del>
<039>	Contact Email Address - Email Address of person identified in data line <030>	htclhw@htc.net	
Ar in t	on the effect of the community of the co	ning in a second of the second	. Nada dalah 1970 di Kabupat Salah di Jawa Barata dalah 1970 di Kabis
CHECK ti	he boxes below to note compliance on its five year service quality plan (pursu CFR § 54.313(f)(2). I further certify that	ant to 47 CFR § 54.202(a)) and, for privately held carriers, ensurin the information reported on this form and in the documents atta	- · · · · · · · · · · · · · · · · · · ·
	Progress Report on 5 Year Plan		
(3010)	Milestone Certification (47 CFR § 54.313(f)(1)(i))	Name of Attached Document Listing Required Information	
	Please check this box to confirm that the attached PDF, on line 3012,	• • • • • • • • • • • • • • • • • • • •	
	annexists the required information surrupat to 5.54.212 (6/3)/iii as a		
(3011)	contains the required information pursuant to § 54.313 (f)(1)(ii), as a recipient of CAF Phase II support shall provide the number, names, and		
(5522)	addresses of community anchor institutions to which began providing		
	access to broadband service in the preceding calendar year.		
(3012)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))	Name of Attached Document Listing Required Information	
(3013)	Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))		✓ (Yes/No)
(3014)	If yes, does your company file the RUS annual report		(Yes/No)
	Please check these boxes to confirm that the attached PDF, on line 3017,		Toronto.
	contains the required information pursuant to § 54.313(f)(2) compliance		
	requires:		
(3015)	Electronic copy of their annual RUS reports (Operating Report for		
(2013)	Telecommunications Borrowers)		
(3016)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		
	If the response is yes on line 3014, attach your company's RUS annual		
(3017)	report and all required documentation	Name of Attached Document Listing Required Information	
(3018)	If the response is no on line 3014, is your company audited?		✓ (Yes/No)
	If the response is yes on line 3018, please check the boxes below to		<del></del>
	confirm your submission, on line 3026 pursuant to § \$4.313(f)(2), contains		
	:		
	Either a copy of their audited financial statement; or (2) a financial report		
(3019)	in a format comparable to RUS Operating Report for Telecommunications		<del>1 V 1</del>
(====)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		7
(3020)			
(3021)	Management letter issued by the independent certified public accountant		
(3021)	that performed the company's financial audit.		<del></del>
	If the response is no on line 3018, please check the boxes below		
	to confirm your submission, on line 3026 pursuant to § 54.313(f)(2),		
	contains:		
	Copy of their financial statement which has been subject to review by an		
(2022)	independent certified public accountant; or 2) a financial report in a		_
(3022)	format comparable to RUS Operating Report for Telecommunications		
	Borrowers,		
(3023)	Underlying information subjected to a review by an independent certified		
(3023)	public accountant		<b>=</b>
(3024)	Underlying information subjected to an officer certification.		
(3025)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		
	· · · · · · · · · · · · · · · · · · ·		341026i13026
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	244050TT2050

Certification - Reporting Carrier Data Collection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	341026	
<015>	Study Area Name	HARRISONVILLE TEL CO	
<020>	Program Year	2014	
<030>	Contact Name - Pers	on USAC should contact regarding this data Lee H. Whitcher	
<035>	Contact Telephone N	lumber - Number of person identified in data line <030> 618-939-9252	

## TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

<039> Contact Email Address - Email Address of person identified in data line <030> htclhw@htc.net

certify that I am an officer of the reporting carrier; my responsibilitie recipients; and, to the best of my knowledge, the information reporte		, , ,	s for universal service support
Name of Reporting Carrier: HARRISONVILLE TEL CO			
Signature of Authorized Officer: CERTIFIED ONLINE			Date 09/24/2013
Printed name of Authorized Officer: Karen Bergman			
Title or position of Authorized Officer: Exec VP & Sec-Treas			
Telephone number of Authorized Officer: 618-939-9226			
Study Area Code of Reporting Carrier: 341026	Filing Due Date for this form:	10/15/2013	

Certification - Agent / Carrier	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	341026			
<015>	Study Area Name	HARRISONVILLE TEL CO			
<020>	Program Year	2014			
<030>	Contact Name - Person USAC sho	uld contact regarding this data Lee H. Whitcher			
<035>	Contact Telephone Number - Number of person identified in data line <030> 618-939-9252				
<039>	Contact Email Address - Email Address of person identified in data line <030> htclhw@htc.net				

## TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent)	is authorized to submit the information reported on behalf of the reporting	
	ibilities include ensuring the accuracy of the annual data reporting requirements provided to the aut	horized
agent; and, to the best of my knowledge, the reports and data pro	ded to the authorized agent is accurate.	Į
Name of Authorized Agent:		
Name of Reporting Carrier:		
Signature of Authorized Officer:	Date:	
Printed name of Authorized Officer:		
Title or position of Authorized Officer:		
Telephone number of Authorized Officer:		
Study Area Code of Reporting Carrier:	Filing Due Date for this form:	

## TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent A	Authorized to File Annual Reports for CAF or LI Recipie	nts on Behalf of Reporting Carrier
	orized to submit the annual reports for universal service support eporting carrier; and, to the best of my knowledge, the informat	
Name of Reporting Carrier:		
Name of Authorized Agent or Employee of Agent:		
Signature of Authorized Agent or Employee of Agent:		Date:
Printed name of Authorized Agent or Employee of Agent:		
Title or position of Authorized Agent or Employee of Agent		
Telephone number of Authorized Agent or Employee of Age	ent:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:	

Attachments

# HARRISONVILLE TELEPHONE COMPANY SERVICE QUALITY STANDARDS AND CONSUMER PROTECTION

#### **Service Quality Standards Compliance**

Per Subpart A, Section 730.100 of Title 83, Chapter 1, Subchapter f of the Illinois Administrative Code, Harrisonville Telephone Company is required to meet the service quality standards contained in Section 730. Subpart E of this section addresses "Standards of Quality of Service". Subpart A, Section 730.115 requires the quarterly reporting of various installation, repair and answer time data for Illinois Commerce Commission and public review.

## **Consumer Protection Rules Compliance**

Harrisonville Telephone Company complies with the requirements of 47 CFR Part 64 Subpart U, Customer Proprietary Network Information and Subpart Y, Truth in Billing Requirements for Common Carrier, and Federal Trade Commission Red Flag rules to prevent identity theft. A Company Manual for CPNI and Red Flags is in place and employee training is conducted annually. New hires are instructed on the programs as required by their job functions.

# HARRISONVILLE TELEPHONE COMPANY FUNCTIONALITY IN EMERGENCY SITUATIONS

#### **Back-up Power Capability**

All seven host/remote GTD-5 switching locations utilize natural gas or LP powered generation backup. These units can provide multi-hours of operation based on fuel consumption. In the event of a power failure, these units are utilized via an automatic transfer switch between commercial and generator power. Each generator is tested on a weekly basis. In addition, each location has battery support for the 48VDC plant facilities that can also run on an 8 – 12 hour timeframe. Additionally, all DLC locations have generator backup.

### **Capability to Reroute Traffic Around Damaged Facilities**

The HTC network consists of multi-fiber routes within the serving territory, plus multiple ingress/egress connections from the north (Dupo, Illinois) and the south (Red Bud, Illinois). Within the internal HTC serving territory, if there is a fiber failure between communities, the facilities complete an automatic failover to the alternate route. In the event there is a failure with the north or south ingress/egress connections out of the HTC network, communications and data connectivity are routed via the operational alternate route. These alternate routes ensure maximum up-time for HTC services.

#### Capability to Manage Traffic Spikes Resulting from Emergency Situations

Currently we have multiple voice carrier ingress/egress connections to support overflow of voice traffic in the event there is congestion within a carrier link. This may be managed via alternate north/south routes, or re-routing traffic to less congested carrier connections. In reference to the data ingress/egress, this connectivity is based on a diverse ring configuration. In the event there is a failure on one of the links that generates traffic congestion, additional traffic is re-routed to the alternate less congested route.

# HARRISONVILLE TELEPHONE COMPANY TERMS & CONDITIONS OF VOICE TELEPHONY LIFELINE PLANS

Harrisonville Telephone Company offers tariffed residential basic local exchange service which provides a network access line and unlimited calling on a flat rate basis to all exchanges within the local calling area. The tariffed rate for this service is \$27.89, including the federal subscriber line charge, less the Lifeline discount of \$9.25 for a total of \$18.64. For toll calls outside of the local calling area, the subscriber must choose an interexchange carrier. The rates for toll calls will be the rates charged by the subscriber's chosen interexchange carrier and selected calling plan.

(3005a) Operating Report for Privately-Held Rate of Retu	rn Carriers	•			FCC Form 481	
Balance Sheet - Data Collection Form			e La la Maria		OMB Control No	. 3060-0986
					OMB Control No	3060-0813
Page 1 of 3					July 2013	
<010>Study Area Code	<del></del>	341026			<del></del>	
<015>Study Area Name		Harrisonville Telepl	none Company			
<020> Program Year		2012				
<030> Contact Name - Person USAC should contact regarding this	s data	Lee H. Whitcher				
<035> Contact Telephone Number - Number of person identified	in data line <030>	618-939-9252				
039> Contact Email Address - Email Address of person identified	l in data line <030>	htchw@htc.net				
Filed as reviewed single company	П		Filed as audited single company	y	П	
Filed as reviewed consolidated company			Filed as audited consolidated co		П	
Filed as subsidiary of reviewed consolidated company			Filed as subsidairy of audited co		x	
We hereby certify that the entries in this report are in accordance	e with the accounts and o	CERTIFIC other records of the		em to the best of our kr	nowledge and belief.	
Signature	<del></del>	Date				
	BALANCE PRIOR	PART A. BAL BALANCE END OF	ANCE SHEET	-	BALANCE PRIOR	BALANCE END OF
ASSETS	YEAR	PERIOD	LIABILTIES AND STOCKHO	LDERS' EQUITY	YEAR	PERIOD
CURRENT ASSETS			CURRENT LIABILITIES			
1. Cash and Equivalents	_		25. Accounts Payable		_	
2. Cash-RUS Construction Fund	processor and analysis to conference and	SNOTCH CONTRACTOR OF CONTRACTOR	26. Notes Payable			
3. Affiliates:			27. Advance Billings and Payments			
a. Telecom, Accounts Receivable			28. Customer Deposits			
b. Other Accounts Receivable			29. Current Mat. L/T Debt			
c. Notes Receivable			30. Current Mat. L/T Debt-Rur. Dev	<u>,                                      </u>	_	
4. Non-Affiliates:			31. Current MatCapital Leases			
a. Telecom, Accounts Receivable			32. Income Taxes Accrued			
b. Other Accounts Receivable	_		33. Other Taxes Accrued		_	
c. Notes Receivable	_		34. Other Current Liabilities		_	
5. Interest and Dividends Receivable	_		35. Total Current Liabilities (25 thru	34)	— Martine or commercial of	
6. Material-Regulated			LONG-TERM DEBT		-	
7. Material-Nonregulated			36. Funded Debt-RUS Notes			
8. Prepayments	_		37. Funded Debt-RTB Notes  38. Funded Debt-FFB Notes			
9. Other Current Assets						
LO. Total Current Assets (1 Thru 9)			39. Funded Debt-Other  40. Funded Debt-Rural Develop, Loz		_	
ONCURRENT ASSETS			41. Premium (Discount) on L/T Debt			
1. Investment in Affiliated Companies			42. Reacquired Debt		1	
a. Sural Development			43. Obligations Under Capital Lease			
b. Nonrural Development			44. Adv. From Affiliated Companies			
2. Other Investments			45. Other Long-Term Debt			
a. Rural Development			46. Total Long-Term Debt (36 thru 4	15)		
b. Nonrural Development			OTHER UAB, & DEF. CREDITS			
3. Nonregulated investments			47. Other Long-Term Liabilities			
4. Other Noncurrent Assets			48. Other Deferred Credits			
5. Deferred Charges			49. Other Jurisdictional Differences			
6. Jurisdictional Differences			50. Total Other Liabilities and Defer	red Credits (47 thru 49)		
7. Total Noncurrent Assets (11 thru 16)			EQUITY			1.0
			51. Cap. Stock Outstanding & Subscr	ribed		
LANT, PROPERTY, AND EQUIPMENT			52. Additional Pald-in-Capital			
8. Telecom, Plant-in-Service			53. Treasury Stock			
9. Property Held for Future Use			54. Membership and Cap. Certificate	25		
2. Plant Under Construction			55. Other Capital			
1. Plant Adj., Nonop. Plant & Goodwill			56. Patronage Capital Credits			
2. Less Accumulated Depreciation			57. Retained Earnings or Margins			
3. Net Plant (18 thru 21 less 22)	5.3% 3.5% 38.58 45.4		58. Total Equity (51 thru 57)		AND CONTRACTOR OF THE PARTY OF	200 March 200 Ma
		COMPANY STATE				a garage (Albert
. TOTAL ASSETS (10+17+23)			59. TOTAL LIABILITIES AND EQUIT	ry (35+46+50+58)		

(3005b) Operating Report for Privately-Held Rate of Return Carriers		FCC Form 481
Income Statement - Data Collection Form		OMB Control No. 3060-0986
		OMB Control No. 3060-0819
Page 2 of 3	<u></u>	 July 2013

<010> Study Area Code	341026
<015> Study Area Name	Harrisonville Telephone Company
<020> Program Year	2012
<030> Contact Name - Person USAC should contact regarding this data	Lee H. Whitcher
<035> Contact Telephone Number - Number of person identified in data line <030>	618-939-9252
<039> Contact Email Address - Email Address of person identified in data line <030>	htchw@htc.pet

CO39> Contact Email Address - Email Address of person identified in data line <030>				
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(3005c) Operating Report for Privately-Held Rate of Return Carriers  Cash Flow - Data Collection Form  Page 3 of 3	FCC Form 481 OMB Control No. 3060-0986 OMB Control No. 3060-0819 July 2013
<010> Study Area Code	341026
<015> Study Area Name	Harrisonville Telephone Company
<020> Program Year	2012
<030> Contact Name - Person USAC should contact regarding this data	Lee H. Whitcher
<035> Contact Telephone Number - Number of person identified in data line <030>	618-939-9252
<039> Contact Email Address - Email Address of person identified in data line <030>	htclhw@htc.net

	PART C. STATEMENTS OF CASH FLOWS	
1.	Beginning Cash (Cash and Equivalents plus RUS Construction Fund)	
	CASH FLOWS FROM OPERATING ACTIVITIES	
2.	Net Income	
	Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities	
3.	Add: Depreciation	
4.	Add: Amortization	
5.	Other (Explain) Loss on disposal of asset, increase in CSV life insurance	
	Changes in Operating Assets and Liabilities	
6.	Decrease/(Increase) in Accounts Receivable	
7.	Decrease/(Increase) in Materials and Inventory	
8.	Decrease/(Increase) in Prepayments and Deferred Charges	
9.	Decrease/(Increase) in Other Current Assets	
10.	Increase/(Decrease) in Accounts Payable	
11.	Increase/(Decrease) in Advance Billings & Payments	
12.	Increase/(Decrease) in Other Current Liabilities	
13.	Net Cash Provided/(Used) by Operations	
	CASH FLOWS FROM FINANCING ACTIVITIES	
14.	Decrease/(Increase) in Notes Receivable	
15.	Increase/(Decrease) in Notes Payable	
16.	Increase/(Decrease) in Customer Deposits	
17.		
18.	Increase/(Decrease) in Other Liabilities & Deferred Credits	
19.	Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital	
20.	Less: Payment of Dividends	
21.		
22.	Other (Explain)	
23.	Net Cash Provided/(Used) by Financing Activities	
	CASH FLOWS FROM INVESTING ACTIVITIES	
24.	11 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1	
25.	Other Long-Term Investments	
26.	Other Noncurrent Assets & Jurisdictional Differences	
	Other (Explain)	
	Net Cash Provided/(Used) by Investing Activities	
	Net Increase/(Decrease) in Cash	
30.	Ending Cash	
		<u></u>